

## **ExxonMobil Baton Rouge Fuels Terminal Information for drivers and distributors**

Updated September 2021

Currently we are receiving a large volume of trucks at our Fuels Terminal due to increase demand for gasoline and diesel after Hurricane Ida. Here are some tips for emergency response agencies, distributors, drivers and trucking companies to help ensure a smooth fuels pick-up process.

1. The ExxonMobil Fuels Terminal currently has contracts in place with several distributors and branded wholesalers. These companies should already have a contract in place with us for deliveries and cost accounting. Please check with ExxonMobil in advance of trying to arrange a delivery to determine if there is a contract already in place.
2. To avoid longer lines, we suggest trucks arrive in the later afternoon hours or in the evening. Much of the heavier terminal traffic occurs in the morning.
3. For new drivers:
  - Any new driver needs to communicate they are coming to the rack in advance of arriving by calling 1-855-562-3427 (Option 2) to confirm they have been setup. If they haven't been set up, reach out to dispatcher to have them resolve the situation with the proper ExxonMobil Sales contact
  - Any new driver, truck or carrier will require an administrative setup, which should occur in less than one hour. However, this process may take longer at heavier-traffic times.
  - Required information for all new drivers includes:
    - i. Driver Name
    - ii. License Number
    - iii. Cell number
    - iv. Carrier full legal name and SCAC code
    - v. Customer name and number they are planning on loading for
    - vi. Trailer number

- Driver training for new drivers may be available at the terminal rack, subject to current wait times and traffic.